

Harleysville Flood Claims Alert!

Whenever hurricanes and major flooding are a possibility, it is important to review Harleysville's flood claims reporting procedures. The claims reporting process is simple. You have two options for reporting flood losses:

1) Online flood claims reporting

Go to www.nfsmt.com and click on "NFS Online."

Enter your "User name" and "Password" and click on "Log in." If you do not remember your user name and/or password, please call NFS Agency Services at **866.796.7582**.

Next, click on "Report a claim" under NFS Quick Links. Enter the policy number OR insured's last name and click "Search."

A list of your agency's policies within that search criteria will appear on the screen. Click on the policy that you are reporting a claim on.

Enter the date of loss, insured's home and business phone numbers, and any important claims information in the "Comments" section (i.e. how to best contact the insured, a brief loss description, etc.).

Click "Submit." The claim will be reported electronically to the inside claims staff and to the claims adjuster. There is no need to send a paper loss reporting form.

2) Faxed flood claims reporting

Complete an ACORD property claims loss form and fax it to Kim Berger, Flood Claims Manager, at **406.257.1629**. The phone number is **800.759.8656**.

As always, if you have any questions about the Harleysville Flood Program, please contact any of the following members of the flood team.

Name	E-mail	Phone	Fax
Dale Conrad Sr. Flood Marketing Consultant	dconrad@ harleysvillegroup.com	O: 800.858.4754 C: 843.568.8120	866. 248.1394
Don Cummins Sr. Territorial Marketing Specialist	dcummins@ harleysvillegroup.com	O: 866.871.0733 C: 804.450.3946	407.892.2715
Kevin DuPree Sr. Territorial Marketing Specialist	kdupree@ harleysvillegroup.com	O: 866.371.3067 C: 704.236.6978	803.396.0808
Deb McCracken Flood Sales Consultant	dmccracken@ harleysvillegroup.com	O: 866.283.8886 C: 772.349.9749	772.546.0861
Phillip Rager Flood Training Specialist	prager@ harleysvillegroup.com	O: 800.523.6344, ext. 5256 C: 215.272.1270	215.256.5678
Donna Jallick VP - Flood Operations	djallick@ harleysvillegroup.com	O: 888.707.4443 C: 908.528.4654	732.542.1879
Donna Biehl Administrative Assistant	dbiehl@ harleysvillegroup.com	O: 800.523.6344 ext. 5016	215.256.5195